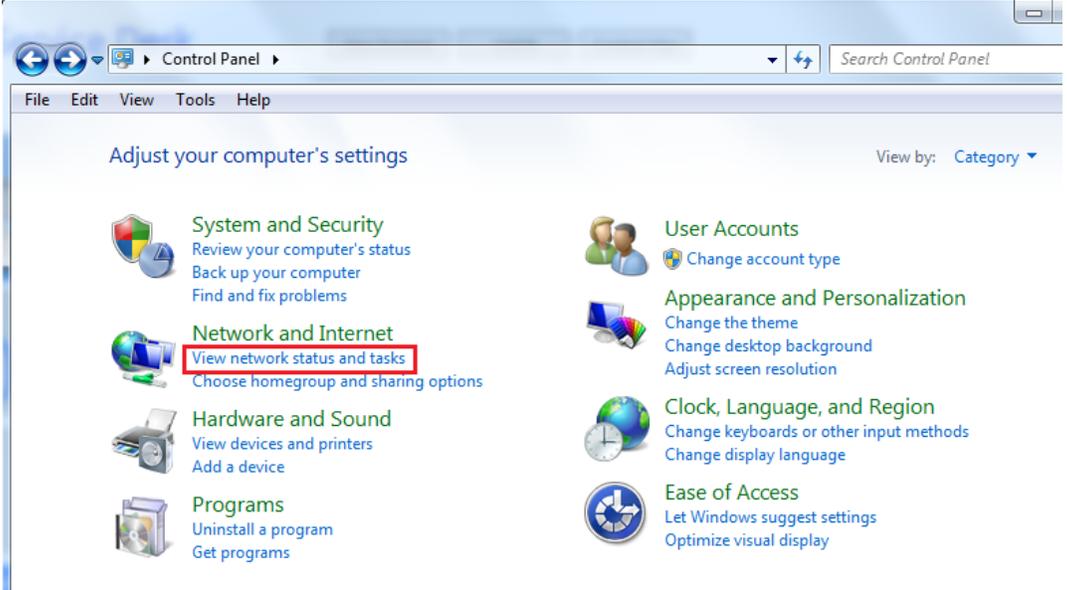
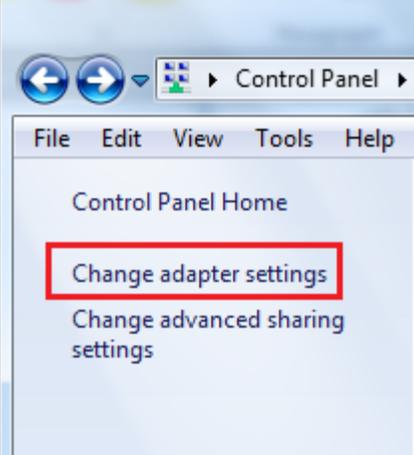
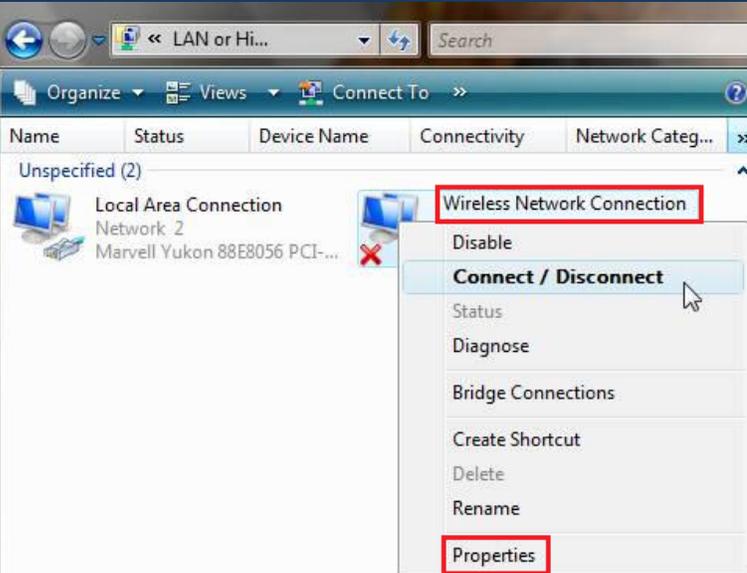
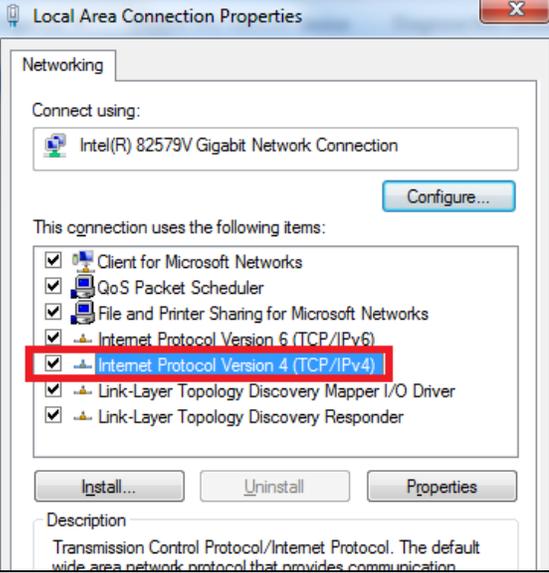
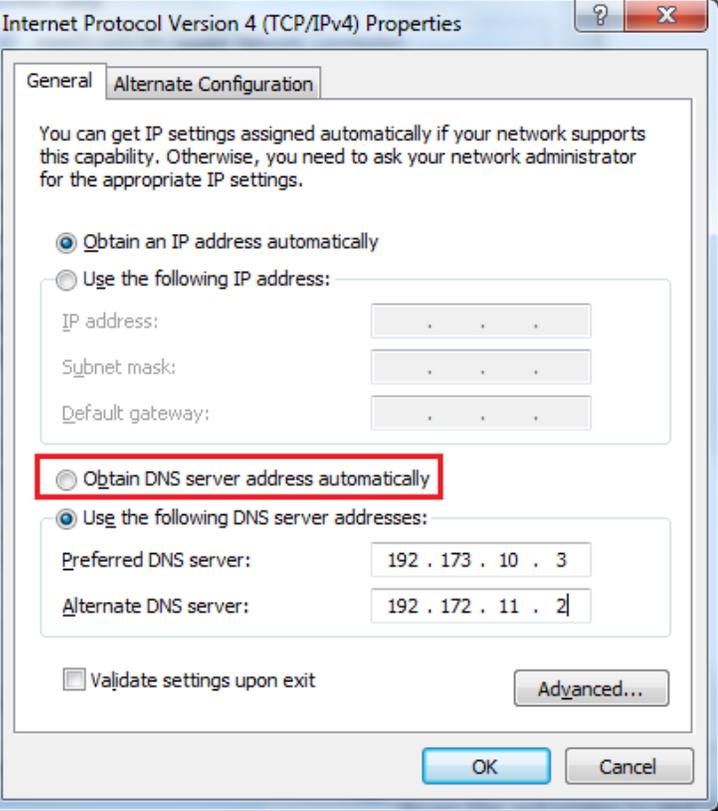


Troubleshooting Alverno Wireless on Personally Owned Laptops

If you cannot connect to Alverno's wireless most likely you have a DNS server configured on your laptop.

Task	Screen Shot
<p>1. Click on Start, Control Panel.</p> <p>Note: To access the Control Panel in Windows 8 drag the mouse pointer to either the top right or bottom right corner of the screen until the Charms bar appears along the right edge of the screen. Click on “Search” and type Control Panel.</p>	
<p>2. Click on “View network status and tasks”.</p>	

Task	Screen Shot
3. In the left column click on “Change adapter settings” .	
4. Right-click on the “Wireless Network Connection” . Left-click on Properties .	

Task	Screen Shot
5. Double-click on “Internet Protocol Version 4 (TCP/IPv4)” .	
6. If you should see ip addresses by Preferred or Alternate DNS server choose “Obtain DNS server address automatically” . Click Ok .	

Task	Screen Shot
<p>7. Open IE, Chrome, or Firefox to verify the Wireless log in page appears.</p>	