


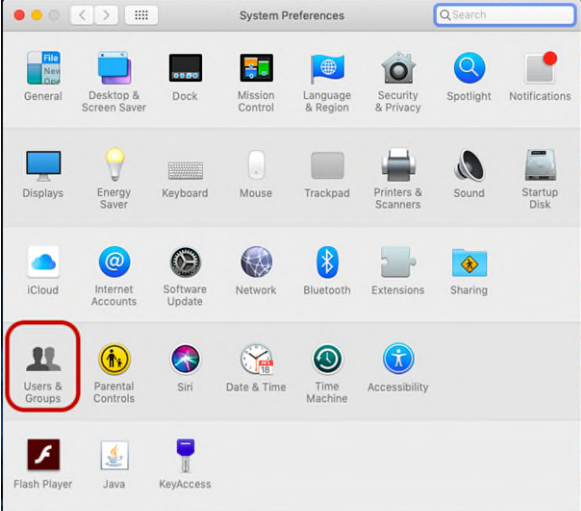
## Changing your Alverno network password from your Alverno-Issued Mac computer

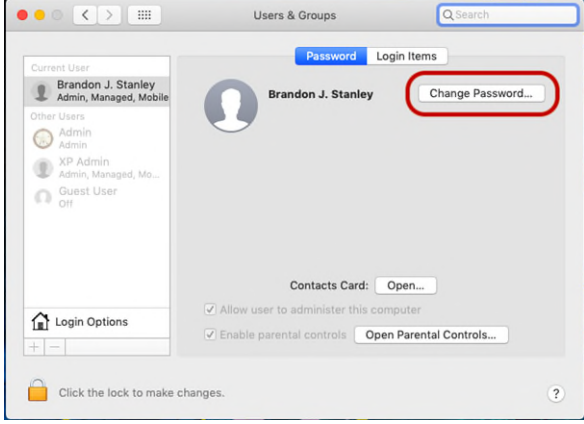
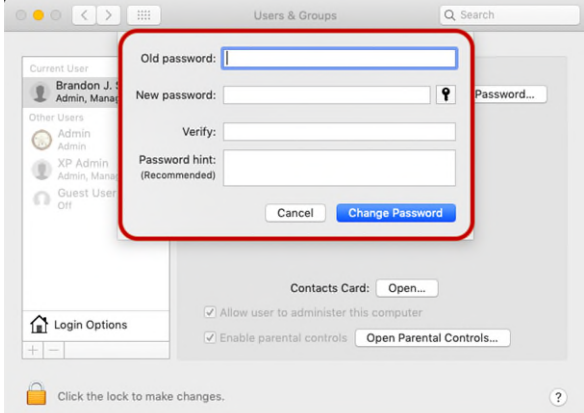
Due to recent MacOS updates, if you use an Alverno-issued Mac, you will experience problems if you change your Alverno network password from:

1. The Alverno Password Reset System;
2. ANY computer *other* than your Alverno-issued Mac, e.g., any other on *OR* off campus computer.

These problems could result in you not being able to log into your Mac and/or may cause error messages to appear. You must either be on campus and connected to the campus network to successfully change your password, or you must be connected via VPN. If you do not have VPN software currently installed on your Mac, please request VPN access via the helpdesk. Once your VPN access is approved, you'll receive instructions on how to install the VPN software and how to connect.

Once you are on campus, or are connected via VPN access, please follow this new procedure *on your Alverno-issued Mac* to change your Alverno network password:

Task	Screen Shot
1. Click on the <b>System Preferences</b> icon in the dock	
2. Click on <b>Users &amp; Groups</b>	

Task	Screen Shot
3. Click <b>Change Password</b>	
4. Enter your <b>Old password</b> ; 5. Enter your <b>New password</b> ; 6. and then <b>Verify</b> your new password by entering it again. 7. Click <b>Change Password</b> when finished.	
8. You're done!	