

## **Troubleshooting Alverno Wireless on Personally Owned Laptops**

If you cannot connect to Alverno's wireless most likely you have a DNS server configured on your laptop.

Task	Screen Shot	
<ol> <li>Click on Start, Control Panel.</li> <li>Note: To access the Control Panel in Windows 8 drag the mouse pointer to either the top right or bottom right corner of the screen until the Charms bar appears along the right edge of the screen. Click on "Search" and type Control Panel.</li> <li>Click on "View</li> </ol>	Documents T   Computer Control Panel   Devices and Printers   Administrative Tools   Help and Support   Run	
2. Click on view network status and tasks".	Version       Control Panel         File       Edit       View       Tools       Help         Adjust your computer's settings         System and Security       Review your computer's status         Back up your computer's status       Back up your computer's status         Back up your computer       Status         Image: Control Panel       Network and Internet         View network status and tasks       Choose homegroup and sharing options         Image: Control Panel       Network and Sound         View devices and printers       Add a device         Image: Control Panel       Programs         Uninstall a program       Set programs         Set programs       Set programs	▼       4       Search Control Panel         View by:       Category ▼         See       User Accounts         Image:       Change account type         Image:       Appearance and Personalization         Image:       Change desktop background         Adjust screen resolution       Clock, Language, and Region         Change display language       Change display language         Image:       Ease of Access         Let Windows suggest settings       Optimize visual display



Task	Screen Shot
3. In the left column click on "Change adapter settings".	<ul> <li>Control Panel ►</li> <li>File Edit View Tools Help</li> <li>Control Panel Home</li> <li>Change adapter settings</li> <li>Change advanced sharing settings</li> </ul>
4. Right-click on the <b>"Wireless Network</b> <b>Connection".</b> Left-click on <b>Properties.</b>	Image: Status       Views       Image: Status       Connect To       Image: Status       Device Name       Connectivity       Network Categ       Image: Status       Image: Status



Task	Screen Shot
5. Double-click on "Internet Protocol Version 4 (TCP/IPv4)".	↓       Local Area Connection Properties         ↓       Networking         Connect using:
6. If you should see ip addresses by Preferred or Alternate DNS server choose <b>"Obtain DNS server</b> <b>address</b> <b>automatically".</b> Click <b>Ok.</b>	uide area petiods control that conducts communication         Internet Protocol Version 4 (TCP/IPv4) Properties         General       Alternate Configuration         You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.         Image: Descent and Descent a



Task	Screen Shot
<ul> <li>7. Open IE, Chrome, or Firefox to verify the Wireless log in page appears.</li> </ul>	Web Authentickkon N Windows Internet Lingterer         Image: State         Image: State         Image: State Sta
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