

[New Password Management Program](#)

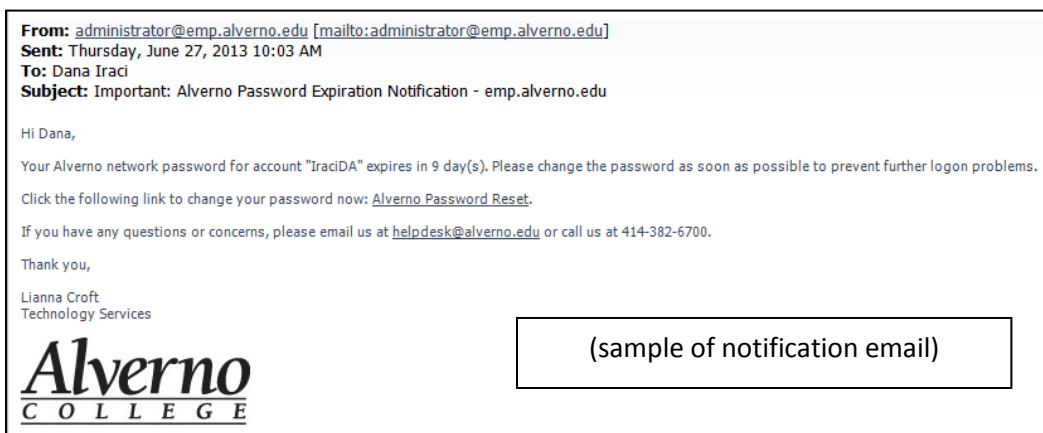
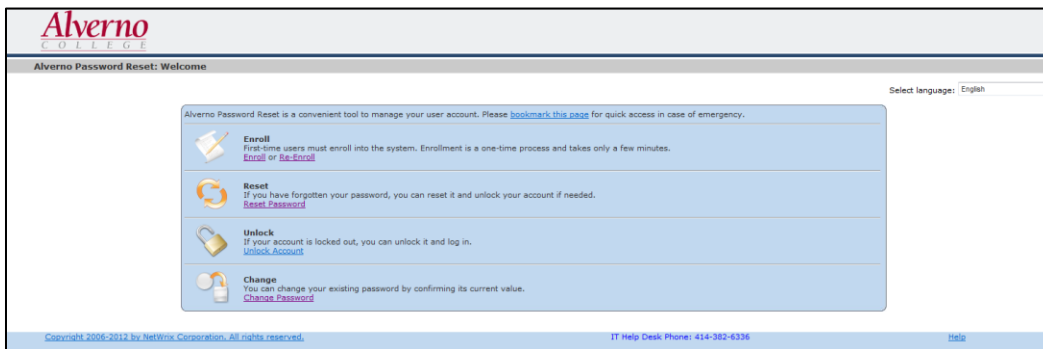
On Wednesday evening, July 10, Alverno implemented a [new password management program](#).

The new program:

- Will notify you via email when your password is about to expire. (A sample of the email is below.)
- Allows you to change your password even if your existing password has already expired.
- Allows you to unlock your account if you have been locked out of your account (due to too many failed attempts).

If you had set up password hints (answered three security questions) in our old password reset program, your security questions/answers have been transferred to the new program and you don't need to do anything. If you never set up password hints in our old program, you may now do so in the new program (by doing so, you'll be enrolled in the new program). New students and employees will go through this enrollment process during their technology orientations.

You will be directed to the new [Password Reset](#) web page after the switchover on Wednesday evening. The site is secure and, although it will look different than our current Password Reset page, it is a legitimate Alverno site and a safe place to change your password (please see screenshot below)



The Password Management Program can be accessed by going to <https://passwordreset.emp.alverno.edu/pm>. If you have any questions or are having problems resetting your password, please call Alverno's Help Desk at 414-382-6700.